



City and County of Swansea

Minutes of the **Scrutiny Performance Panel – Public Services Board**

Committee Room 5, Guildhall, Swansea

Wednesday, 25 October 2017 at 10.00 am

Present: Councillor M H Jones (Chair) Presided

Councillor(s)

P M Black
P R Hood-Williams

Councillor(s)

T J Hennegan
J W Jones

Councillor(s)

C A Holley

Co-opted Member(s)

Cherrie Bija
Martyn Waygood

Co-opted Member(s)

Co-opted Member(s)

Other Attendees

Officer(s)

Polly Gordon
Bethan Hopkins
Chris Sivers
Jane Whitmore

Community and Voluntary Sector Partnership Officer
Scrutiny Officer
Director of People
Partnership & Commissioning Manager

Apologies for Absence

Councillor(s): M Sykes
Co-opted Member(s):
Other Attendees:

1 Disclosure of Personal and Prejudicial Interests.

None

2 Public Questions

None

3 Minutes.

Approved

4 Domestic Abuse Work Stream

Domestic Abuse Work Stream

- The new project introduced by Megan Stevens aims to create a clear pathway of referral for clients with domestic abuse issues, mental health problems and experience of substance misuse
- Currently support is spread out and sporadic – this project aims to get an agency to take the lead.
- Engagement and retention of clients is difficult given the often chaotic nature of their lifestyles
- The support has to be appropriate and aim to reduce referrals as a result
- Aim to avoid duplication and share information between agencies effectively
- It is not a mandated service – clients have to want to take part
- The project is monitored via an outcome section on the referral form
- Looking at tailoring the existing 'Ask and Act' training to focus on mental health and substance misuse too
- The project links in with third sector organisations to try and ensure all of the relevant services are joined up and communicating not to reproduce work and make the referral most effective
- The project is low cost in relation to future commissioning. Welsh Government are looking to this project for good practice

5 Ageing Well Work Stream

Ageing Well

- The work stream came in in July 2016 while the Public Services Board was developing
- 'Live Well, Age Well' is the intended name of the new Objective in the Wellbeing Plan, but that Plan has yet to go out to consultation and then be formally adopted.
- The aim is to increase wellbeing in collaboration with communities and agencies
- All Public Services Partners are recognised as dementia friendly
- Working with planners and designers to make new houses suitable for older people
- The Local Area Co-ordinators are proving very popular
- There is evidence that expanding the Local Area Co-ordinator Roles to neighbouring wards has been successful
- The dementia friendly service not only offers support to people with dementia but to people who are offering care too
- Promoting events is challenging and the department are looking at increasing volunteer participation
- Cherrie Bija informed the group that her service are running intergenerational lunch clubs where people of all ages come together and share advice on things like using digital tablets
- The rate of non-engagement in education, employment and training by older people is four times as high as with young people aged 16-25

6 Work Plan 2017/2018.

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Cont'd

Confirmed next meeting will review the draft Well Being Plan

The meeting ended at 12.00 pm

Chair